

50 Years Celebration Promotional Action - Terms & Conditions

Organizer

The organizer of the present competition is the company under the name “TEAV S.A.”, having its registered office at 28A Alexandrou Papanastasiou Street, Heraklion, Crete, Postal Code 71306, with VAT 094038002, Registration Number 77082427000 and registered with the Tax Office of Heraklion (hereinafter referred to as the “Organizer”). The promotional activity is not sponsored, endorsed, or administered by, or associated in any way with Meta Platforms Inc., Facebook, or any other electronic platform provider. The present terms are governed by Greek Law and any dispute arising shall fall under the exclusive jurisdiction of the Courts of Heraklion, Crete.

Promotional Action

The promotional action concerns the drawing of five (5) prizes for five (5) winners, as presented below. The prizes may be redeemed exclusively during the 2026 season.

- A 5-night complimentary stay for up to 4 guests (up to 3 adults & 1 child or up to 2 adults & 2 children)
- A €50 booking discount for your 2026 stay
- A 50-min spa session to relax and unwind
- A complimentary one-day car rental to explore Crete
- A €50 wine cellar voucher for a wine tasting experience

The participation period begins on 1 October 2025 and ends on 6 November 2025. Entries submitted outside of this period will not be considered. The draw will be carried out in a transparent manner and minutes of the procedure will be kept by the Organizer for proof of compliance with the law and these terms.

Terms of Participation

All natural persons over the age of 18 are eligible to participate in the competition. A valid email address is required in order to enter the draw. Email addresses that have already been registered and have provided consent for their use for promotional purposes will be automatically entered into the draw. The winners will be selected at random by the organizer through a draw. Employees of the Organizer and their immediate family members are excluded from participation.

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Contacting the Winners and Prize Redemption

The email addresses of the winners will be announced on the Organizer's website on 7 November 2025. Winners will also be notified via the email address they submitted and will receive a voucher for the redemption of their prize. Presentation of this voucher to the Organizer is required to redeem the prize.

The prize is personal, non-transferable, and cannot be exchanged for cash.

All prizes must be redeemed exclusively during the hotel's operating dates for the 2026 season. All prizes are subject to availability as determined by the Organizer. Specifically, the accommodation prize may be redeemed in a Run of the House (ROH) room type, and the final room allocation will be determined solely by the Organizer, based on availability. The maximum occupancy allowed is either 2 adults and 2 children or 3 adults and 1 child.

The Organizer reserves the right to refuse prize redemption during specific periods if availability is deemed limited and may propose alternative dates to the winner.

Personal Data Processing

The personal data provided by participants will be processed by the Organizer in accordance with the applicable data protection legislation. The processing of participants' personal data is carried out in compliance with Regulation (EU) 2016/679 (GDPR), Greek Law 4624/2019, and all other applicable provisions.

The data is collected solely for the purposes of the competition and will not be disclosed to third parties without the participants' consent. Participants have the right to access, correct, and delete their personal data.

Participants also have the right to object to the processing of their data for promotional purposes at any time, by sending an email request to metaxahospitality@dpo.gr.

More information regarding the data protection policy is available [here](#)

Amendments and Cancellation of the Competition

The Organizer reserves the right to amend these terms at any time, provided that participants' rights are not adversely affected. Furthermore, the Organizer

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reserves the right to cancel or postpone the competition in the event of force majeure or unforeseen circumstances.

Liability

The Organizer shall not be held liable for:

- a) any technical issues or malfunctions of online platforms,
- b) delays or failure to notify the winners,
- c) any damage or injury that may arise from the use or enjoyment of the prize.

The Organizer is not responsible for inaccurate or false information provided by participants and is responsible only for willful misconduct or gross negligence.

Acceptance of Terms

Participation in the competition constitutes full and unconditional acceptance of these terms. Non-compliance with any of the above terms will result in automatic disqualification from the competition without further notice.